



Private Swim Lessons Policies and Procedures

Registration

- All registrations must be made online at <http://www.uttyler.edu/recsports/fitness/private-swimming-lessons.php>. Once you register online you will be contacted after this form is filled out and submitted.
- Private swim lessons fall between 8 a.m. and 7:00 p.m. Monday through Friday. The HPC's swimming instructors are available on a limited basis for private swimming lessons for all ages.
- Private lessons are \$25 for one-hour lesson or \$15 for 30-minute lesson. Private lessons are great for all skill levels and for both children and adults

Refunds

- Only 1 lesson can be paid for at a time upon arrival of your lesson so no refunds will be given.
- If you are a no call, no show cancellation, you will be charged the amount of the lesson and will not be able to reschedule until the charge is paid.

Weather

- All swimming lessons will continue as planned unless they are cancelled by your instructor or anyone part of the Aquatics team at the HPC.
- If the lessons are cancelled the contact number will receive a call. If the contact number does not receive a call then assume the lessons still on. Lessons may not be cancelled until right before the lesson is to start.
- The facility will be closed for 30 minutes each time thunder/lightning is seen or heard as well as if there is lightning within an 8 mile radius of the UT Tyler campus (Weather Sentry).
- Lessons will still be held during rain as long as the rain doesn't block vision to the bottom of the pool.

Lessons

- Please be five minutes early to the lesson so the lesson can start on time. If you are late, you may not receive the full 30 minutes or 1 hour, depending on the instructor's schedule. Please be on time.
- All swimmers must sign in at the front desk for their lesson.
- Use the "Swim Lesson" pass given by instructors to make payments in the office.
- If you need to cancel a private swim lesson, it must be done no later than an hour before the start of the lesson or you will be charged the amount of the lesson and will not be able to reschedule until the charge is paid.
- No other parties are allowed in the water unless they have a membership or purchased a day pass upon entry.
- After the lesson, the patron who participated in the swim lesson may stay and swim. All other parties must have a HPC membership or will be required to purchase a day pass in order to swim at the facility at the conclusion of the lesson.