



Group Swim Lessons Policies and Procedures

Registration

- All registrations must be made in person in the Herrington Patriot Center (HPC) office or online at <http://www.uttyler.edu/recsports/fitness/group-swimming-lessons.php>
- The participant will not be registered until payment is received and the personal release waiver is signed.
- Registration closes the Friday before the session begins.
- HPC Members will receive a discounted rate. If your child is not on your family membership, then you will be charged the non-member rate. If your child is over age 2, you may be charged for adding him/her to your membership.

Refunds

- A \$10 administrative fee will be assessed per registration for all cancellations up to 5 business days before the start of class.
- Cancellations within 3-5 business days prior to the start of class, will receive a 50% refund.
- No refunds will be given within two business days of the first day of class.
 - This means if class starts on Monday, no refunds will be given the Thursday before.

Weather

- All swim lessons will continue as planned until they are cancelled by the Aquatics Director.
- If the lessons are cancelled, the email address on file will receive a message stating the lesson is cancelled.
- The pool will be closed for 30 minutes each time lightning/thunder is seen or heard, as well as, if there is lightning within an 8-mile radius of UT Tyler campus. (Weather Sentry)
- Lessons will still be held during light rain if the rain doesn't block the vision to the bottom of the pool.
- Cancellations due to weather will generally be sent out at least 1 hour before the start of the lesson. There have been some instances regarding cancellations that are out of our control. We will always try to notify you as soon as we are able to.
- The HPC only guarantees four lessons per session. If two lessons are cancelled, other options will be considered.



Lessons

- Please arrive five to ten minutes early to your lesson to sign-in and have each lesson start on time.
- Swimmers will need to be in proper swim attire. Street clothes are not allowed. Swim shoes are not recommended.
- Infants, toddlers or any child that is not potty trained must wear a swim diaper.
- We will need at least 3 registrations for a session to be held.
- There needs to be a parent/guardian at the facility the entire time during group swim lessons.
- There will not be anyone allowed on the pool deck or in the pool unless they are participating in the swim lessons. All parents and family not participating in the lesson must proceed to the observation deck inside, above the pool, on the entrance level during the lesson.
- No one is allowed in the water at any point before or after completion of the lesson.
- Lessons will have 45 minutes of teaching time and 5 minutes of free time to show parents what the participants have learned. (Last Updated: 2/25)