

DoD Memorandum of Understanding Compliance Information

The University of Texas at Tyler is a participating institution with the [Department of Defense Voluntary Education Partnership Memorandum of Understanding \(DoD MOU\)](#). We provide the following information and resources to ensure military and veteran students, and their families, make an informed decision about the university they plan to attend.

In accordance with the DoD MOU paragraph 3.J:

- Neither UT Tyler, nor its agents or affiliates, engage in misrepresentation or payment of incentive compensation as part of efforts to unfairly eliminate, deceive, or abuse marketing aimed at Service members
 - UT Tyler prohibits the use of inducements, commissions, bonuses, or other incentive payments based directly or indirectly on securing enrollments or federal financial aid (including Tuition Assistance funds) to any persons or entities engaged in any student recruiting, admission activities, or making decisions regarding the award of student financial assistance.
- UT Tyler prohibits the use of high-pressure recruitment tactics
 - Does not make multiple unsolicited contacts (3 max), including contact by phone, email, or in-person.
 - Does not engage in same-day recruitment and registration for the purpose of securing Service member enrollments.

In accordance with the DoD MOU paragraph 4.D:

- UT Tyler directs all Active-Duty Military Service members to speak with their Educational Services Officer (ESO) or counselor within their Military Service prior to enrolling the student in the institution.
 - Students who decide to use Tuition Assistance will be enrolled only after the TA is approved by the student's Service.
 - Military students may be pre-registered for a class in order to secure a slot in the course, but the enrollment will not be finalized until the TA is approved.
 - It is the student's responsibility to indicate they are Active Duty servicemembers intending to use Tuition Assistance.

To find detailed information on how to apply for Military Tuition Assistance (TA), please see the following webpage:

<https://www.uttyler.edu/academics/success-services/military-veterans-success-center/tuition-assistance/>

In accordance with the Higher Education Opportunity Act (HEOA) of 2008, Sec. 132(H)(1):

UT Tyler will provide a net price calculator so that both prospective and current students can make an informed decision on what their estimated net prices may be.

- To estimate your either your undergraduate or graduate costs, please utilize our [Net Cost Calculator](#)

In accordance with the DoD MOU paragraph 3.H.3

- Before offering, recommending, arranging, signing-up, dispersing, or enrolling Service members for private student loans, UT Tyler provides servicemembers access to an institutional financial aid advisor who will make available appropriate loan counseling, including:
 - Providing a clear and complete explanation of available financial aid, including Title IV of the Higher Education Act of 1965, as amended.
 - Describing the differences between private and federal student loans to include terms, conditions, repayment and forgiveness options.
 - Disclosing UT Tyler's student loan Cohort Default Rate (CDR), the percentage of our students who borrow, and how its CDR compares to the national average. If UCF's CDR becomes greater than the national average CDR, we will disclose that information and provide the student with loan repayment data.
 - Explaining that students have the ability to refuse all or borrow less than the maximum student loan amount allowed.
 - For further information on our current CDR, please visit the following website:
 - <https://datausa.io/profile/university/the-university-of-texas-at-tyler>

In accordance with the DoD MoU paragraph 4.F(2)(D):

- Military Tuition Assistance (TA) is awarded to a student under the assumption that the student will attend school for the entire period for which the assistance is awarded. When a student withdraws, the student may no longer be eligible for the full amount of TA funds originally awarded. In compliance with the DoD MOU, UT Tyler will return any unearned TA funds on a prorated basis through at least 60% portion of the period for

which the funds were provided. TA funds are earned proportionally during an enrollment period, with unearned funds returned based upon when a student stops attending.

- Therefore, if the student officially withdraws from the courses, the amount of unearned TA funds is calculated from the day the student withdrew. In cases where some or all of the Tuition Assistance must be returned to the DoD, the Service member will be responsible for all balances remaining on their UT Tyler student account.
- Any unearned Military TA funds will be returned directly to the Military Service, and not to the Service member. The calculation of the return may result in the Service member owing a balance to UT Tyler. If the Service member withdraws due to a military service obligation, the College will work with the Service Member to identify a solution that will not result in a student debt for the returned TA portion.
- For further information on our fund return policy, please see our [Return to Title IV information](#).

In accordance with the DoD MoU paragraph 3.N(1):

- UT Tyler is required to disclose our transfer credit policies and articulated credit transfer agreement before a Service member's enrollment. Our discloser will explain which credits we can accept and how they are transferred.
 - For further information on our credit transfer policy, please see our [Registrar's policy on Military Credit](#)

In accordance with the DoD MoU paragraph 3.G:

- UT Tyler, to best serve our students, will designate a Point of Contact or office for academic and financial advising, including access to disability counseling, to assist Service members with completion of studies and with job search activities. The Point of Contact will assist Service members seeking information about academic counseling, financial aid counseling, and student support services, or will refer Service members to the appropriate individual/office on campus and will have a basic understanding of the military tuition assistance program, Title IV Funding, educational benefits offered by the VA, and other institutional services available to Service Members.

Point of Contact for Academic Counseling:

- For up-to-date information on our academic advisors, please visit our [Advising Webpage](#).

Point of Contact for Financial Aid inquiries:

- One-Stop Enrollment Services Center
 - enroll@uttyler.edu
 - (903) 566-7180

Point of Contact for Student Support Services:

- Office of Student Accessibility and Resources
 - saroffice@uttyler.edu

In accordance with the DoD MoU paragraph 3.I(1):

- If a student is activated during a semester, there are a number of options available depending upon the time and length of the activation. Students should first discuss their activation with the Military and Veteran's Success Center, as well as with their instructors, who in turn will consult with the Office of Academic Affairs in order to determine the best course of action. The options available range from special arrangements for make-up work, to an incomplete grade, to withdrawal from a course or semester.
- Unless precluded by military necessity, a student must provide oral or written notice of a uniformed service obligation to the Military and Veteran's Success Center as far in advance of their activation day as possible.
- A returning student will be permitted to re-enroll in the next class(es) scheduled in the same academic program, unless the student requests a later date of re-enrollment or agrees to enroll into a different program. A returning student will be readmitted into the same academic program the student was enrolled in prior to the military service obligation. If the exact program no longer exists, the student will be admitted to the program that is most similar, unless the student requests or agrees to admission to a different program. Returning students will be re-enrolled with the same enrollment status, number of completed credit hours, and academic standing as they had during their last academic year of attendance.

For any further inquiries regarding your benefits as a service member, please contact the Military and Veteran's Success Center at:

(903) 565-5972

mvsc@uttyler.edu