

THE UNIVERSITY OF TEXAS AT TYLER SOULES COLLEGE OF BUSINESS Fundamentals of Management--MANA 3311.001, 060,061 Fall 2021



INSTRUCTOR: Dr. Marilyn Young

COURSE OVERVIEW: An understanding of management history and functions of planning, organizing, leading, and controlling. The role of a manager is examined in promoting change, providing effective leadership, motivation, team building, communication, and decision making.

REQUIRED TEXT:

<u>Organizational Behavior</u>, 18theds. Stephen P. Robbins and Timothy P. Judge,



CLASS MEETING:

TT 11:00-12:30 and Online

Assignments and	points:
Major Exams	300
Quizzes (4)	20
Assignments (4)	40
Total	360

	Percent of Total (360)	Grade
324-360	90%	А
288-323	80%	В
252-287	70%	С
216-251	60%	D
< 215	<60%	F

COURSE OBJECTIVES:

- 1. Understand management history, concepts, and the functions of planning, organizing, leading, and controlling.
- 2. Explain organizational culture and its impact on managing people.
- 3. Compare and contrast different organizational designs and structures.
- 4. Recognize the role of management in communication and motivation in organizations.
- 5. Interpret and analyze leadership theory as related to individual, group, and team behavior.
- 6. Explain the role of management in promoting change, diversity, globalization, and ethics in decision making.

TEACHING METHOD

- Narrated PowerPoint Slides
 Assignments
- Textbook
- Exercises and assignments
 - Video clips/YouTube
- Multiple choice Exams (3)
- Bonus Tests (2)
- Quizzes (4)

CONTACT INFORMATION:

WEB SITE:	https://www.uttyler.edu/myoung/
OFFICE:	Soules College of Business (COB 350.27)
VIRTUAL OFFICE	Go into Canvas/Zoom/Join
HOURS:	Tuesday 2:00-3:00 p.m. & day before exams.
Will be recorded	Individual Conference/ Canvas
PHONE	(903) 566-7437
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Census Date: Sept Las Day to Withdraw: Nov.

Sept. 3 Deadline for all registrations and schedule changes.

Withdraw: Nov. 1 https://www.uttyler.edu/schedule/files/academic-calendar-2021-2022.pdf

ASSIGNMENTS: Go to side bar, Assignments to submit in Canvas		Due Date
FORMAT on all assignments: (2 points deducted for incorrect format)	Points	Due Date
1. Microsoft Word. See Example 2. Title and your name at top. See Example		
3. Single-spaced. Double space between paragraphs—one blank line. on Canvas		
4. 1" margins <u>full justification, right margin aligned/even</u> .		
5. 12 pt. Times Roman font.		
6. Approximately one page.	300	
Two exams and one final exam (multiple choice 100 pts. each). Exams will be online within a 2-hour time	300	
frame. The test will be opened on the due date from 8 a.m. until 11:59 p.m. and will be graded and posted		
immediately. The answers will be available after all students have finished the exam—just go to Grades and		
click on your score. Go into Lockdown Browser first. Respondus Lockdown Browser will be used.		
Please install. http://www.respondus.com/lockdown/download.php?id=593832943		
Quizzes (Quiz 1, Quiz 2, Quiz 3, and Quiz 4)—Each quiz has 5 multiple choice questions5 points.	20	
1. Myers Briggs Analysis:		Sept. 9
a. Take the Myers Briggs Temperament test online. <u>http://www.humanmetrics.com/cgi-win/JTypes2.asp</u>		
b. Once you have your four top letters, i.e. ENTJ (16 possibilities), just key in the 4 letters, search, and		
read about your personality. Much of the information comes from the book, <u>Please Understand Me</u> ,		
which is at the circulation desk at UT Tyler. Here is another site <u>http://keirsey.com/</u> once you know your two letters:		
Artisan (SP)		
Rational (NT)		
Idealist (NF)		
Guardian (SJ)		
Submit: A one-page summary of your personality/temperament with either agreement/or disagreement		
See example under Assignments.		
2. Book Summary:	10	Oct. 12
Submit: After reading a popular, interesting management book, submit to me a short summary of the		
important ideas you have read. It is not a book reviewwhich sounds like the book cover.		
See approved books in Canvas/Assignments/Book Summary.		
If your desired book is not on the list, email me for approval . See example under Assignments.		
	10	N 0
3. Organization Analysis:	10	Nov. 9
Choose an organization you admire or would like to do an internship or work for. Use any organization		
profit or not-for-profit. Then submit to me a one-page summary about the company. You could mention the		
managementhistory, organizational culture, human resource policies, or anything you feel is important. Be		
creative. Use the company's sites and not describe just the products.(not an ad). Possible		
sites: http://fortune.com/best-companies/ http://fortune.com/worlds-most-admired-companies/		
You must reference/cite your sources.		
Submit: One page typed summery. But your organization and your name at the ten. Diago sources and/on		
Submit: One-page typed summary. Put your organization and your name at the top. Place sources and/or websites at the bottom. See example under Assignments: Organization for Internship.docx		
websites at the bottom. See example under Assignments. Organization for interniship.docx		
4. Movie and Concepts:	10	Nov. 30
Analyze any movie containing managing people or fundamental concepts/theories. Examples are:		
Remember the Titans, Apollo 13, or even a Disney movie, i.e. Finding Nemo.		
Submit: A typed summary with 3 (three) concepts (in bold)—then define and discuss the management		
concepts, theory, hypothesis, etc. Examples under Assignments/Movie with Concepts		
	2(0	
Total	360	
2		

Week of:	Phase 1
Aug. 24	Chapter 1: What Is Management—History of Management Go to Modules. Functions of Management (Planning, Organizing, Leading, and Controlling) Due: Student Information Form Aug. 26 by 11:59
Aug. 31	Chapter 2: Diversity in Organizations Chapter 3: Attitudes and Job Satisfaction
Sept. 7	Chapter 5: Personality and Values—Planning (SWOT Analysis) Due: Myers Briggs Summary: Sept. 9 by 11:59 p.m. Chapter 6: Perception and Individual Decision Making Quiz 1: Closes: Sept. 20 at 11:59 p.m. <u>multiple attempts.</u> No lockdown browser needed
Sept. 14	Chapter 7: Motivation Concepts 1 st Bonus Test—Closes: Sept. 20 at 11:59 p.m. (5 points multiple choice) Quiz 2: Closes: Sept. 20 at 11:59 p.m. (multiple attempts). No lockdown browser needed. View: Myers Briggs Presentation
Sept. 21	Exam (Chapters 1, 2, 3, 5, 6, 7) Open: Sept. 21 at 8 a.m. – Sept. 22 at 11:59 p.m.
	Phase 2
Oct. 5	Chapter 8: Motivation: From Concept to Applications Chapter 9: Foundations of Group Behavior
Oct. 12	Chapter 10: Understanding Work Teams Chapter 11: Communication Due: Book Summary: Oct. 12 by 11:59 p.m.
Oct. 19	Chapter 12: Leadership Quiz 3: Closes Nov. 1 at 11:59 p.m. (multiple attempts). No lockdown browser needed.
Oct. 26	Chapter 13: Power and Politics 2 nd Bonus Test (Multiple choice/fill in the blank) Closes: Nov. 1 at 11:59 p.m.
Nov. 2	2 nd Exam (Chapters 8, 9, 10, 11, 12, & 13) Open: Nov. 2 at 8 a.m. – Nov. 3 at 11:59 p.m.
Nov. 9	Chapter 4: Emotions Chapter 14: Conflict & Negotiations Due: Organizational Analysis on Nov. 9
	Phase 3
Nov. 16	Chapter 15: Foundations of Organizational Structure <u>Quiz 4: Closes: Nov. 29 at 11:59 p.m. (multiple attempts)</u> LockDown Browser not needed. Chapter 16: Organizational Culture
	3

Nov. 22-26	Happy Thanksgiving
Nov. 30	Chapter 16: Organizational CultureDue: Movie SummaryDue: Nov. 30 by 11:59 p.m.,
Tues. Dec. 7 (8:00 a.m.) Thurs. Dec. 9 (11:59 p.m.)	Final Exam (Chapters 4, 14, 15, 16 & 18 and selected tapes—See Study Guide). Skip Ch. 17. The final will be opened <mark>3 days.</mark>

EVALUATION AND GRADE POLICY

	Percent of Total (360)	Grade
324-360	90%	Α
288-323	80%	В
252-287	70%	С
216-251	60%	D
< 215	<60%	F

Bonus Points/Extra Credit

1 st Bonus Test	5
2 nd Bonus Test	5
Information Sheet	2
Survey	<u>5</u>

17 Total Bonus points (extra credit) = 17 and added to your total points, making 360. You may have unlimited multiple attempts on the 4 quizzes and bonus tests but must be completed by due date.

CORE VALUES:

Professional Proficiency Technological Competence Critical Thinking Global Awareness Social Responsibility Leadership

CLASSROOM POLICIES AND RESPONSIBILITIES

Canvas

All assignments and tests are on Canvas. It is your responsibility to

- Submit (under Assignments & Submissions).
- Check your grades on left side bar regularly.
- Use the grade calculator.

All assignments should be submitted online in **WORD** with proper format. See Example: **Modules/Getting Started/Format Example.**

Email

Chat

Communication will be through: Announcements Discussions

Attendance:

A sign-up sheet will be passed around each class meeting.

Virtual Office Hours

Participation:

You should read the chapters and look at slides ahead of time in order to give meaningful participation in class discussions. You may participate in virtual office hours and in-class chat.

Classroom Civility and Professionalism:

- 1. No laptops. Notebooks only to take notes.
- 2. Take notes or print slides and take notes on slides.
- 3. Keep up with grades and assignments. Use grade calculator.
- 4. Be prepared and alert.
- 5. Understand syllabus.
- 6. Be on time and in attendance.
- 7. Do not use cell phones.
- 8. Do not use computer except for taking notes.
- 9. Do not listen to music with speakers or do homework for other classes.
- 10. No eating in class.

Assignments

All four assignments should be submitted online according to guidelines. You have until 11:59 p.m. on the night due. Submissions after the due date will **not** be accepted. Points will be deducted for **incorrect format**. Check your grade and comments under Canvas.

Very Important: Record in the grade calculator under Modules/Getting Started/Grade Calculator.

Make-up Policy

Exams should be taken on dates and according to the schedule. If you have an illness or emergency, a makeup exam may be given. Being unprepared or having to work is not an excuse.

If you have a connection or outage problem, let me know immediately to make arrangements before the due date.

Ethics on Exams

You may use books, notes, and slides. However, you must take the exam **alone**. It would be highly unethical for others to help. Do not copy the exam. Although these resources are available, my advice is to already know the material as you are timed for 2 hours.

Videos—Modules 1-18

- Abilene Paradox
- Change Management
- Conflict Resolution
- Emotional Intelligence
- Evolution of Management
- Gen Y Millennial Generation
- Generations: MEET for Respect
- Groupthink
- He Says/ She Says--Communication
- Max and Max
- One Minute Manager
- Organization Structure
- Pygmalion--Self-Fulfilling Prophecy
- Situational Leadership
- SWOT Analysis
- Talking 9 to 5 (Men/Women communication differences)
- Thinking outside the Box
- West Point: Leaders of Character
- Whale Done
- Who Moved My Cheese
- Would I Inspire Me

Organizations

- 3M
- Anheuser-Bush, Google
- Apple
- Brookshire's
- Coca-Cola
- Google
- HEB
- Southwest Airline—Its So Simple
- John Deere
- Lego
- Pike Street Fish Market--FISH
- SAS
- Starbucks—Harold Schultz
- Tesla
- Walt Disney World--Culture
- Zappos.com

Canvas Support

The navigation bar on the left-hand side of this Canvas page will provide quick access to different aspects of our class:

- <u>Home</u> will navigate back to this main page for this class.
- Announcements Key class announcements.
- Modules Course content can be accessed. It is organized by the date and chapters..
- <u>Grades</u> Access your grades and review your feedback for any assignment submissions.
- **Zoom** Virtual office Hours.
- Conferences Individual student conferences.
- •
- <u>Canvas Support</u>, go to Canvas, choose Help for a live chat or call Canvas Support Hotline (844) 214-6949.
- For <u>Respondus Lockdown Browser</u>, log in, or other problems, go to The University of Texas at Tyler <u>Campus Computing Services</u>. Email <u>itsupport@uttyler.edu</u>, for a zoom meeting, Phone: 903.565.5555 or RBN 3011.

Computers with Respondus Lockdown Browser:

- 1. Library
- 2. Computer Center RBN 3022
- 3. Soules College 251

Career Success & Handshake

Create an account. https://www.uttyler.edu/careersuccess/handshake/

Students Rights and Responsibilities

To know and understand the policies that affect your rights and responsibilities as a student at UT Tyler, please follow this link: <u>http://www.uttyler.edu/wellness/rightsresponsibilities.php</u>

UT Tyler a Tobacco-Free University

All forms of tobacco will not be permitted on the UT Tyler main campus, branch campuses, and any property owned by UT Tyler. This applies to all members of the University community, including students, faculty, staff, University affiliates, contractors, and visitors.

Forms of tobacco not permitted include cigarettes, cigars, pipes, water pipes (hookah), bidis, kreteks, electronic cigarettes, smokeless tobacco, snuff, chewing tobacco, and all other tobacco products. More information is available at:

http://catalogs.uttyler.edu/en/UTTyler/HOP/Series-400-Business-Affairs/4-4-2-Tobacco-Free-Campus