

# Private Swim Lessons Policies and Procedures

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## Registration

- Registrations must be made online at <http://www.uttyler.edu/recsports/fitness/private-swimming-lessons.php> by clicking “Request a lesson” and filling out the required form. Once you have completed the form, you will be contacted by the information that you provided and in the order that it was received. Generally, in 1-3 business days.
- Private swim lessons are flexibly scheduled M-F during our summer hours. However, summer is a busy time and scheduling will depend on HPC’s swimming instructors’ availability.
- Private lessons are \$25 for a one-hour lesson or \$15 for a 30-minute lesson. Private lessons are great for all skill levels and for both children and adults.

## Refunds

- Only 1 lesson can be paid for at a time and should be paid for upon arrival of your lesson at the HPC front desk, no refunds will be given.
- If you are a no call/no show cancellation, you will be charged the amount of the lesson and will not be able to reschedule until the charge is paid.

## Weather

- All swim lessons will continue as planned until they are cancelled by your instructor or anyone part of the Aquatics team at the HPC.
- If the lessons are cancelled, the contact number will receive a call. If the contact number doesn’t not receive a call, then assume the lessons still on. Lessons may not be cancelled until right before the lesson is to start.
- The facility will be closed for 30 minutes each time thunder/lightning is seen or heard as well as if there is lightning within an 8-mile radius of the UT Tyler campus (Weather Sentry).
- Lessons will still be held during rain if the rain doesn’t block vision to the bottom of the pool.

## Lessons

- To have your lesson start on time, please be five to ten minutes early to your lesson to leave enough time to sign-in, pay, and get down to the pool.
- There needs to be a parent/guardian at the facility the entire time during the private swim lesson.
- If you are not a member at the HPC, only the participant will be allowed in the water for the duration of the lesson. Your party will need to leave the facility following the completion of the private lesson.

(Last Updated: 3/24)