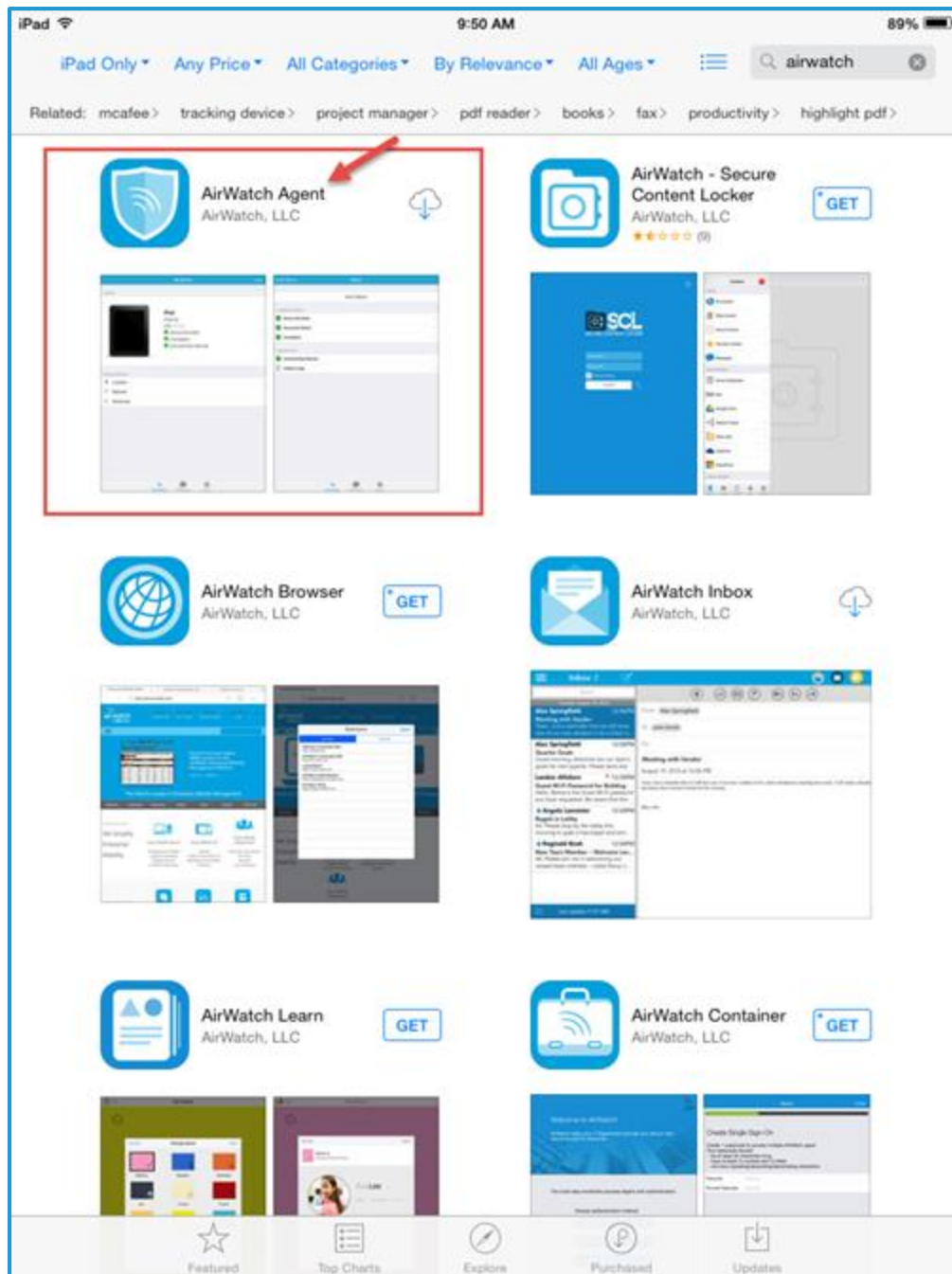OCTOBER 15, 2015

AIRWATCH

Installation and Step-by-Step Enrollment for iOS

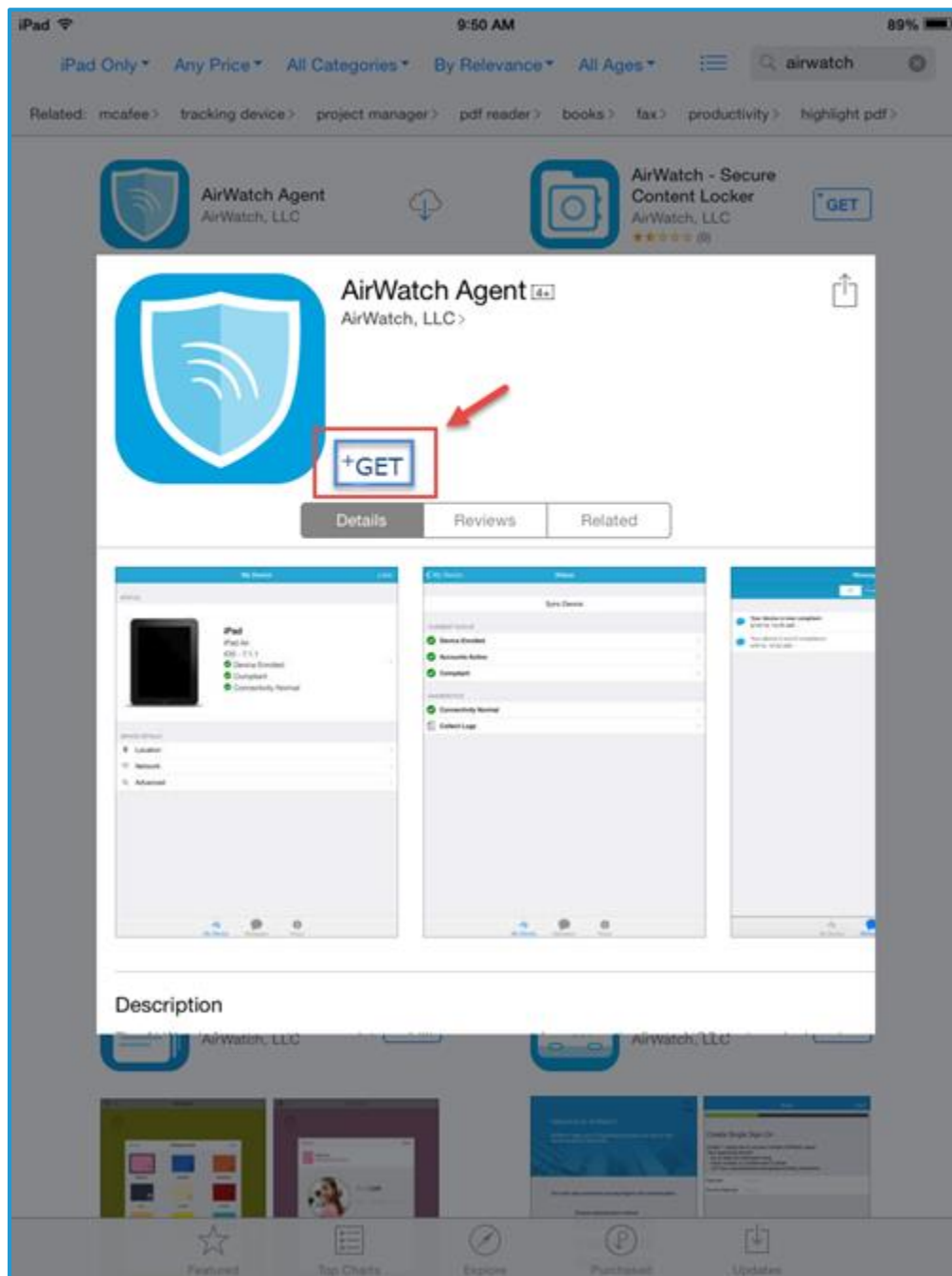INFORMATION TECHNOLOGY

THE UNIVERSITY OF TEXAS AT TYLER

This guide covers the installation of the AirWatch Mobile Device Management Agent for all iDevices running iOS.

1. TAP ON THE APP STORE ICON

    a.   Search for the app "Air Watch"
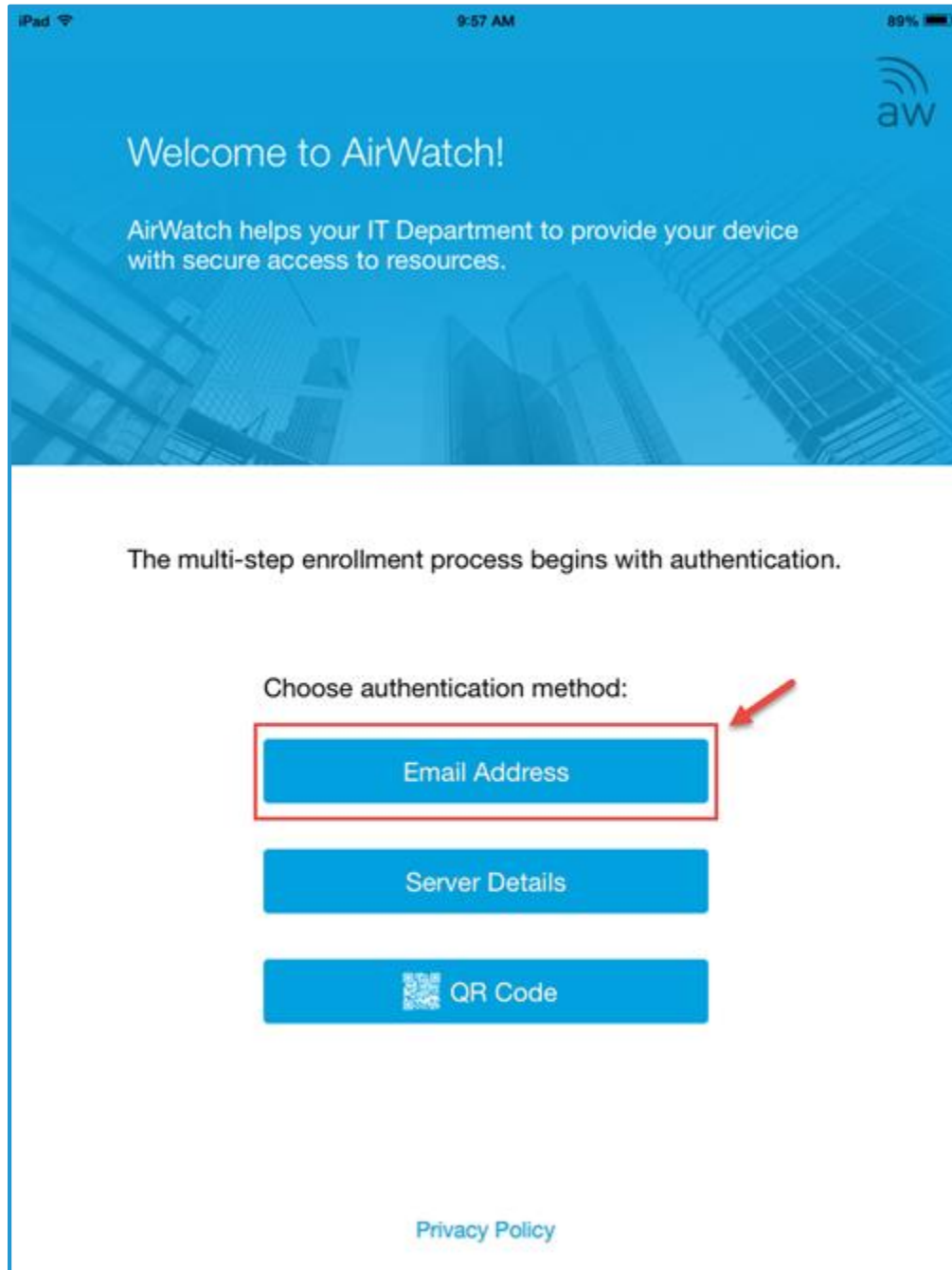   i.   You will see the "AirWatch Agent"

ii. Tap the "AirWatch Agent"
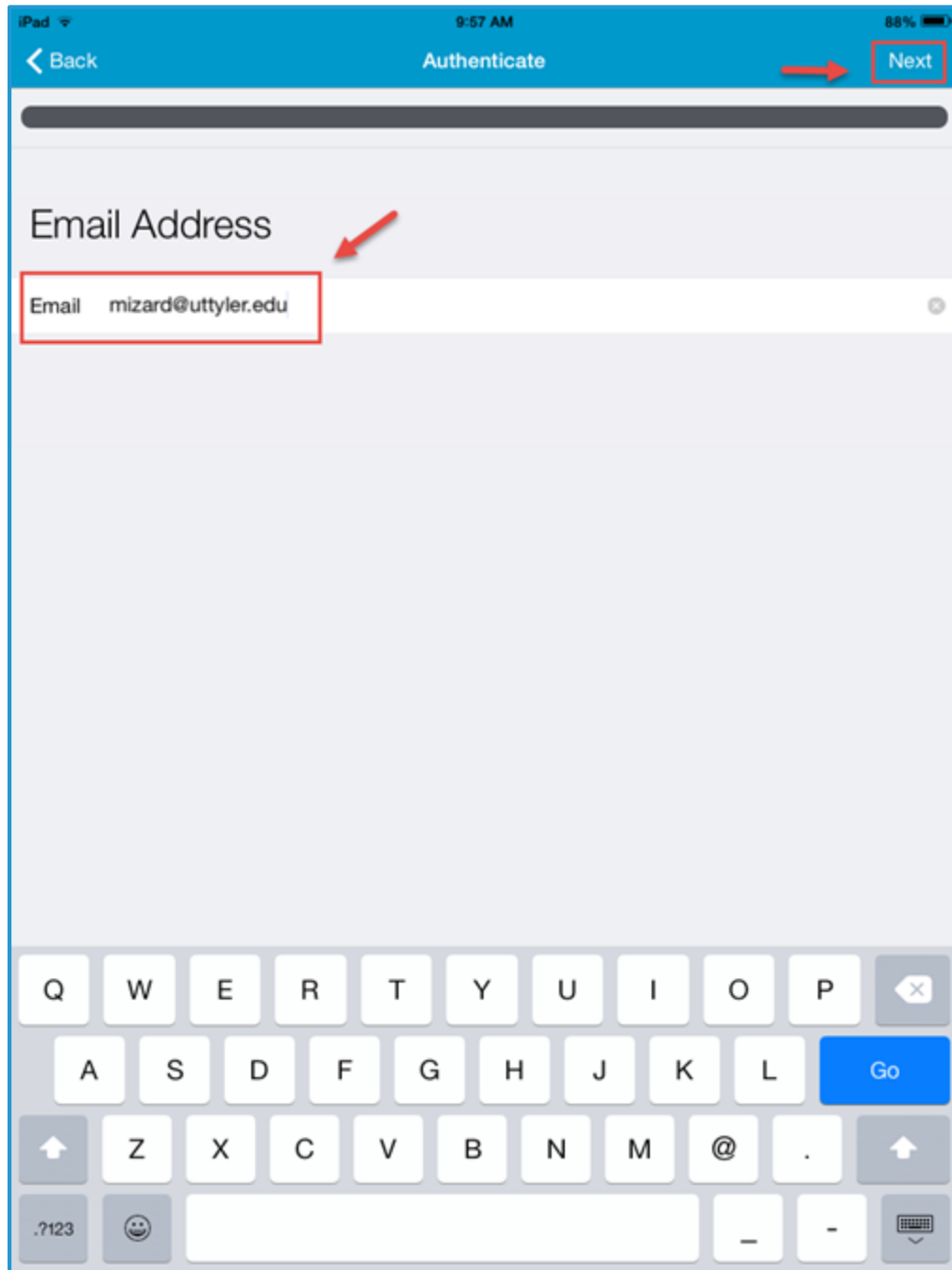iii. Tap **Get** to begin the installation of "AirWatch Agent"

2. AFTER THE INSTALLATION, OPEN <u>AIRWATCH AGENT</u> AND FOLLOW THESE STEPS:

a. You will be asked to choose an authentication method. Choose **Email Address**.
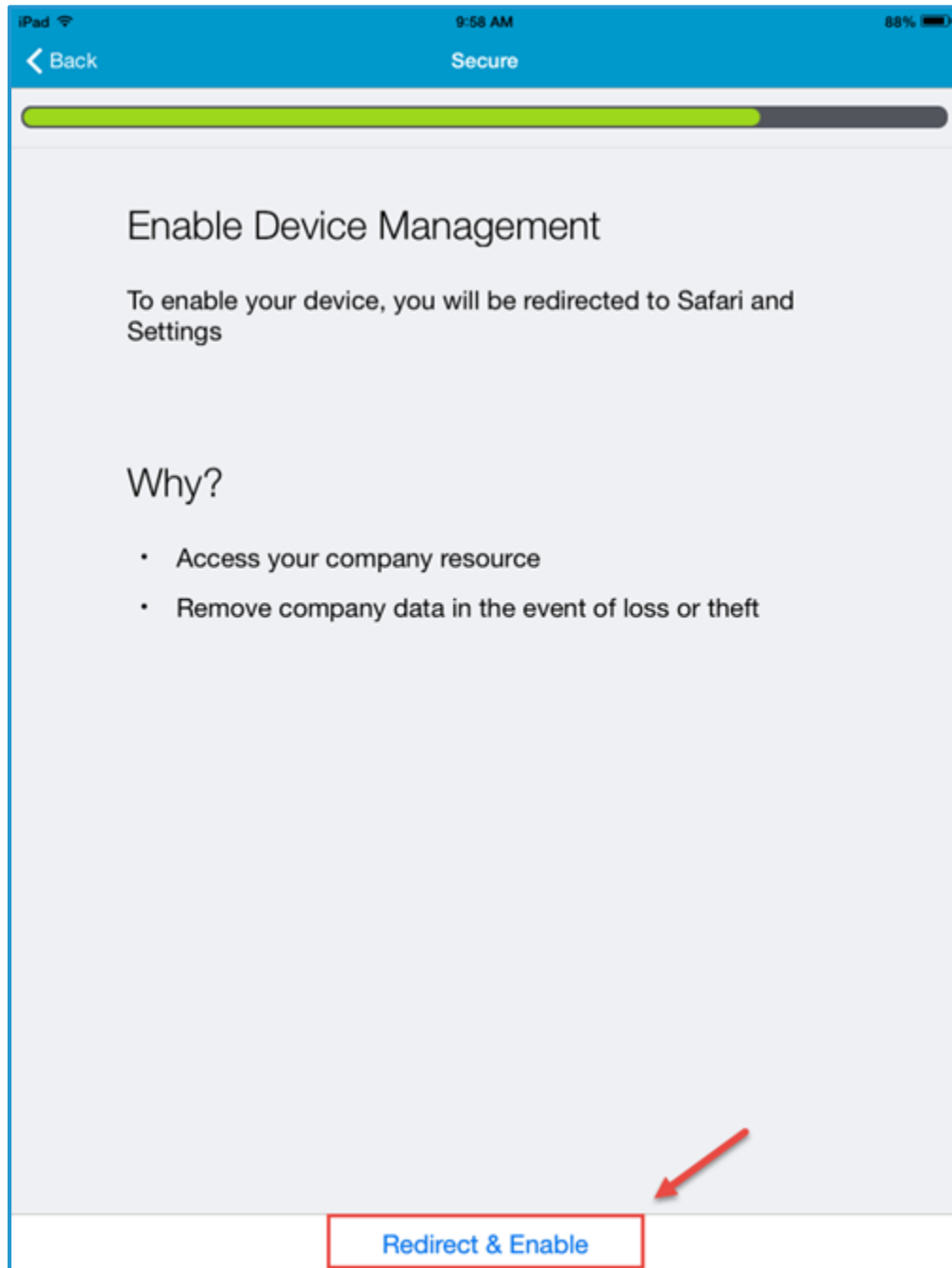
b. Type your email address and tap **Next**.

c. You will be prompted for your credentials. Enter <u>your UT Tyler credentials</u> and tap **Next**.

d. You should now be on the **Device Ownership** page.
 i. Select "Corporate – Dedicated" <u>**IF you do not share**</u> this device with other people in your department.
  OR
 ii. Select "Corporate – Shared" <u>**IF this is a shared device**</u> for a department.
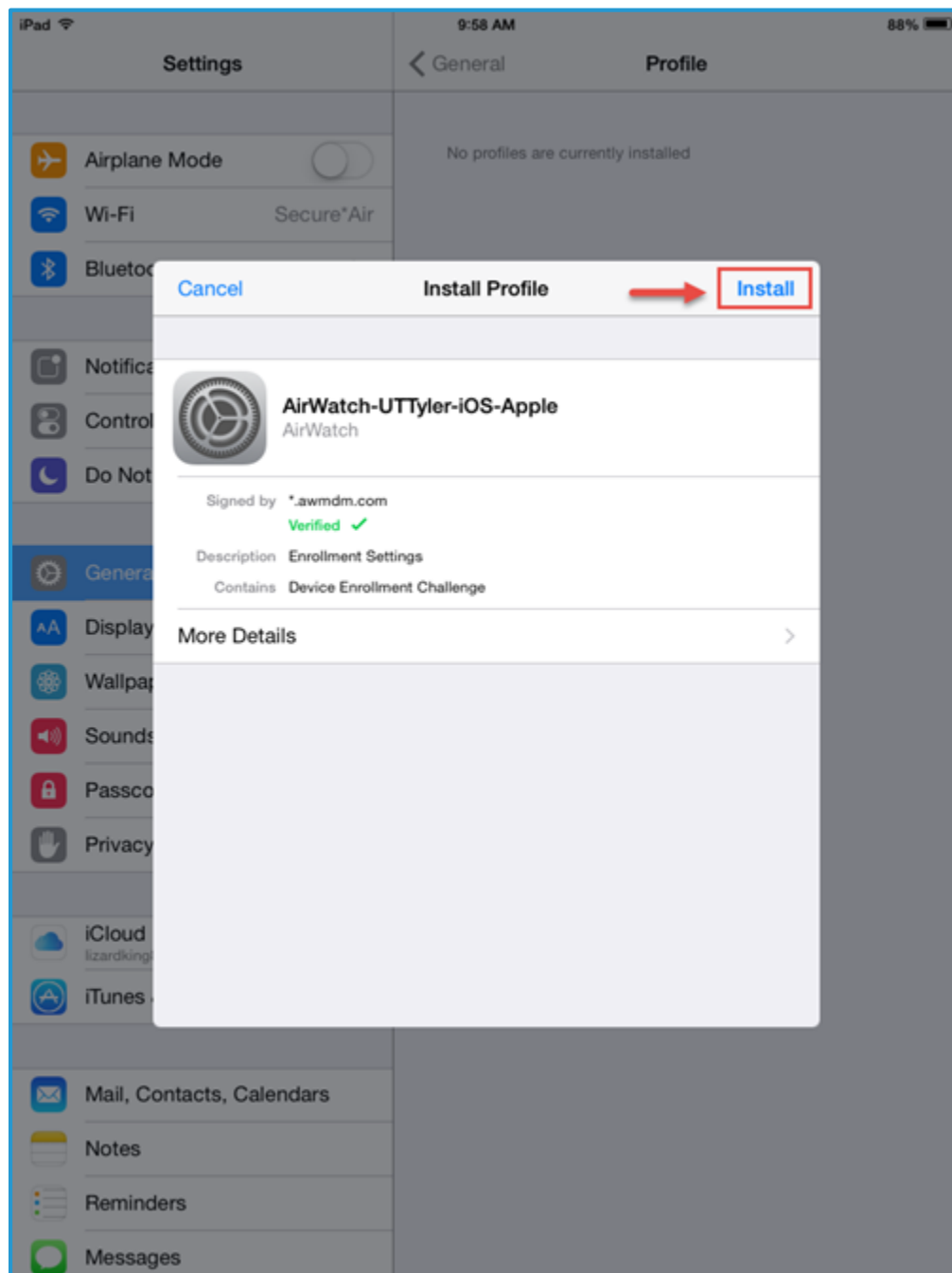 iii. **IMPORTANT:** Input the Asset Tag for your device and tap **Next**.

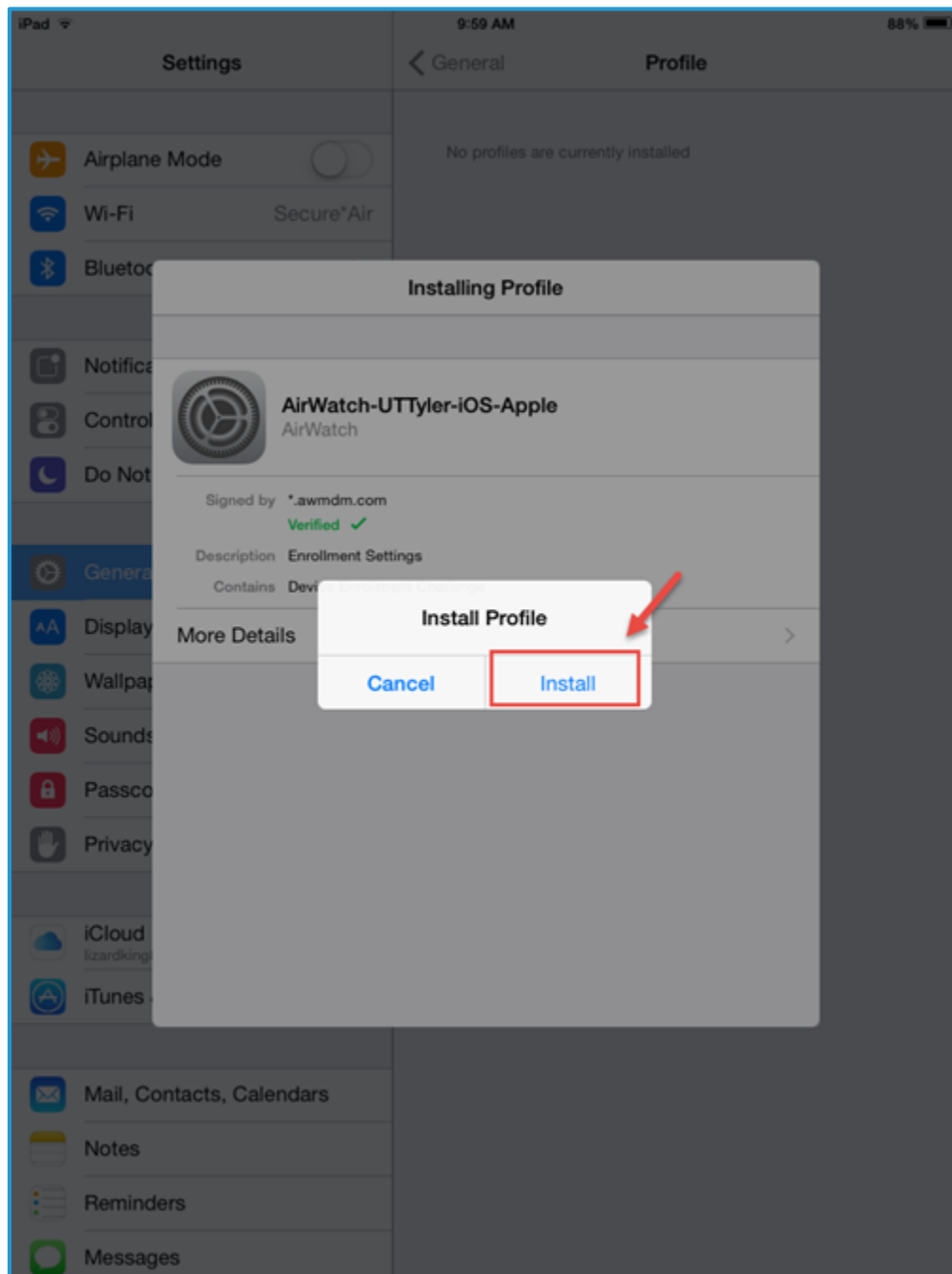e. On the **Secure** screen, tap **Redirect & Enable** to install the AirWatch MDM profile.

3. INSTALL THE AIRWATCH MDM PROFILE
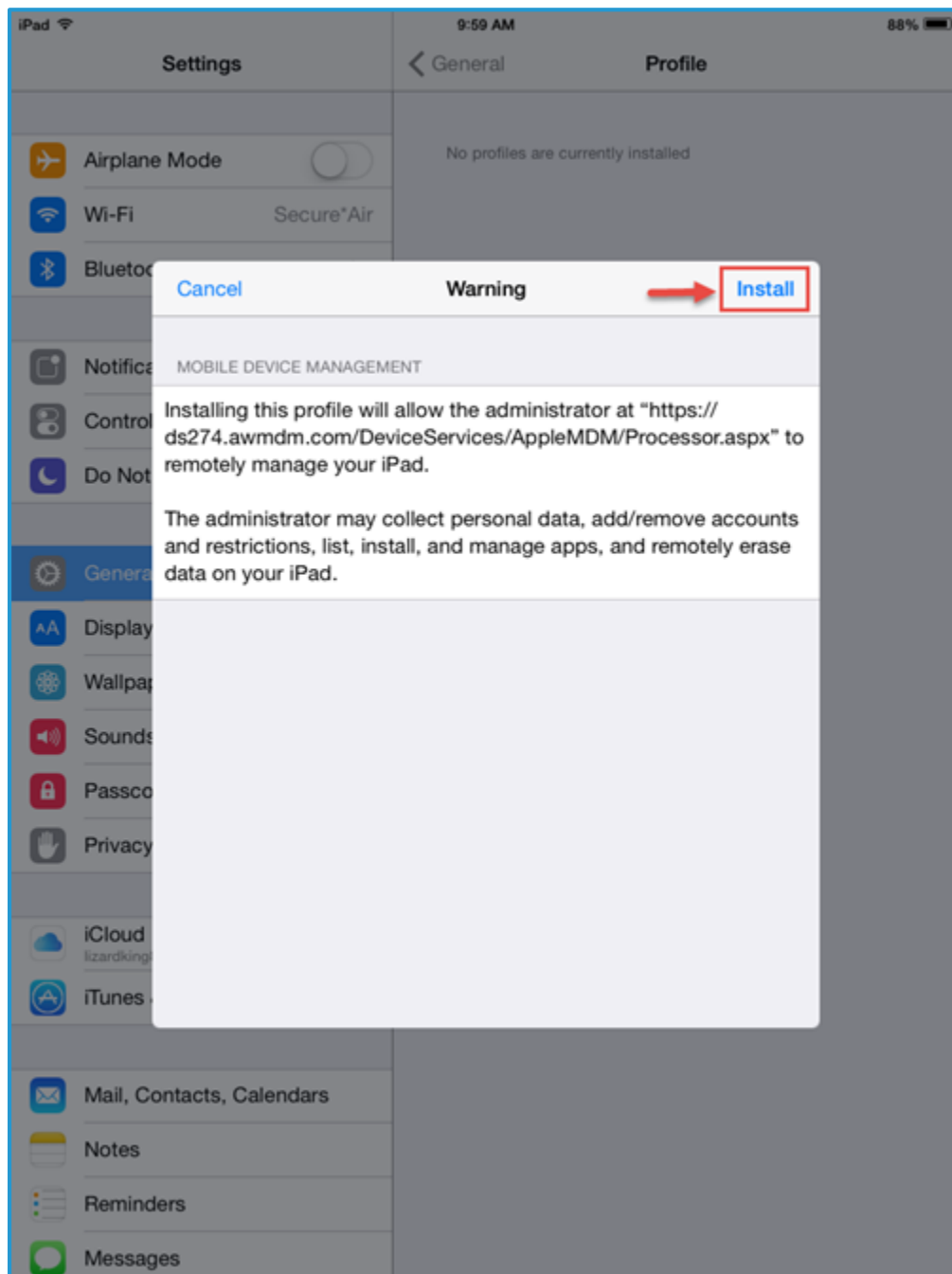
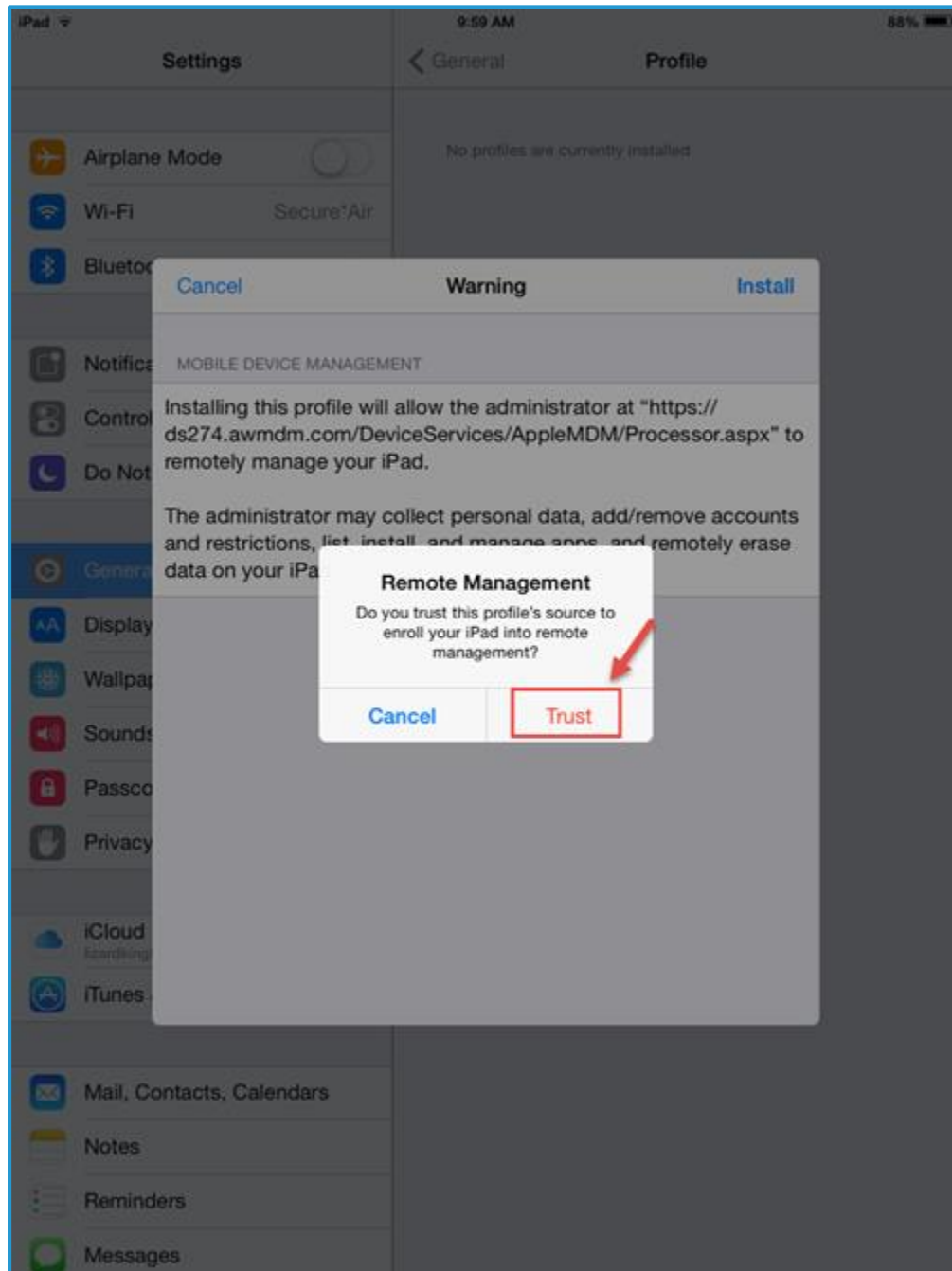   a. Tap **Install** to begin the profile installation process.
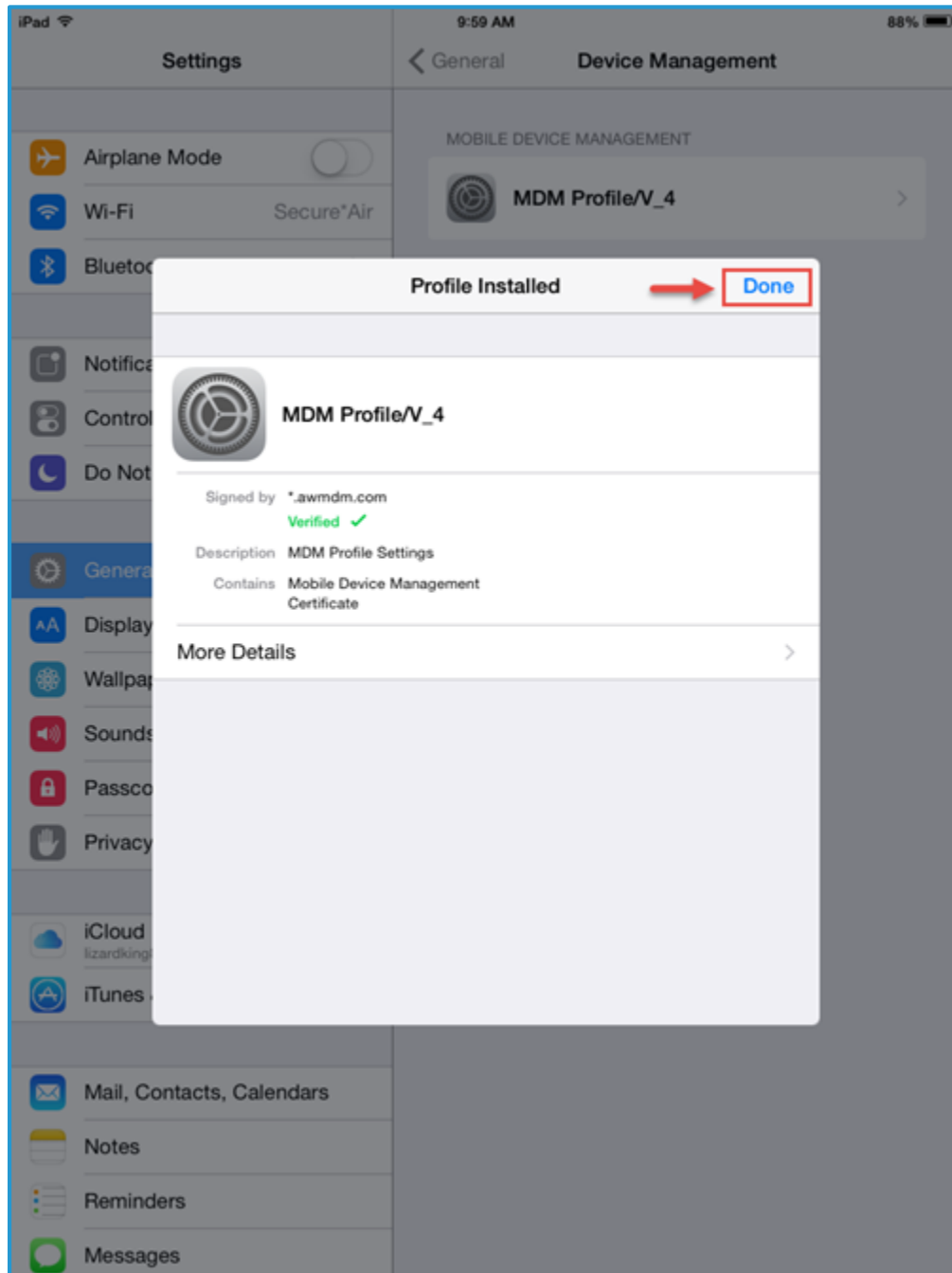
b. Tap **Install** again.

c. Read the profile installation warning, and proceed with the installation by tapping **Install** <u>once</u> <u>more</u>.
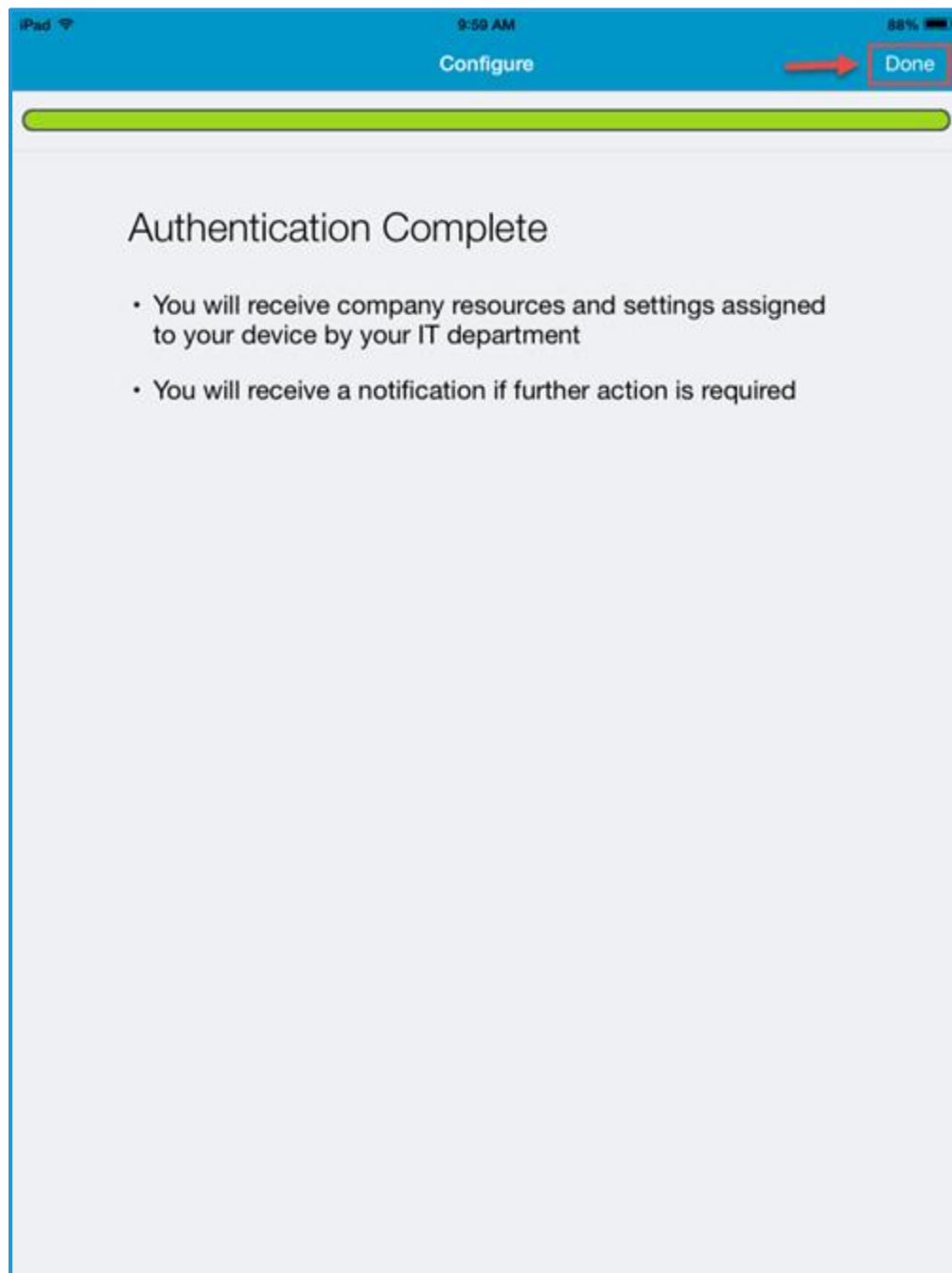
d. When prompted, tap **Trust** and the profile install will complete.

e. You should now see a page that tells you the profile is installed. Tap **Done** to continue.

f. Congratulations – you are finished. Tap **Done** to finish.

4. OPEN AIRWATCH AGENT APP

    a. A successfully enrolled agent will look like this.