



STATE PROGRAMS – HARDSHIP POLICY

PURPOSE

- The purpose of this policy is to address financial aid hardship issues for state programs.

POLICY

- In the event of a hardship or for other good cause, the program officer at an institution may allow an otherwise eligible person to receive an award while the student's GPA, completion rate, number of completed hours, or less than full-time enrollment fall below the requirements.
- Conditions are not limited to, but include:
 - A showing of a severe illness or other debilitating condition that may affect the student's academic performance;
 - An indication that the student is responsible for the care of a sick, injured, or needy person and that the student's provision of care may affect his or her academic performance; or
 - The requirement of fewer than 12 hours to complete one's degree plan.
- The institution must identify students who are granted an extension and the length of the extension so THECB can monitor student eligibility.
- All documentation must be retained in the student's file.
- All hardship approvals are documented and tracked.